VIEW OUR WEBSITE

Be sure to log on and check out our site with new features and functions added each month. It will provide you with:

- Abilility to order products online • Recipes
- A list of our dealers • View our catalog
- Product information sheets and manuals
- Warranty, shipping, and return information
- Tips on processing, sausage making, product use, etc.
- Downloadable order form—go to lemproducts.com/order form

CHECK OUT OUR DEALERS

Over the past 12 years, LEM has built a national dealer base. We have dealers in 34 states and Canada. If you would like to see our products first-hand, check for a dealer near you on our website, lemproducts.com/dealerlocator

LEM PRODUCTS
109 May Drive
Harrison, OH 45030

NEW HOURS!
Open M-F 8AM - 6PM EST
From September – January

TO ORDER:

CALL TOLL FREE
1.877.536.7763
HOURS: M-F - 8AM-5PM EST
ONLINE **lemproducts.com**
FAX 1.513.202.9494

Please write the 9-digit **KEY CODE** from the mailing label on the back of this catalog.

Name

Address

City/ State/ Zip

Phone # ( )

E-mail

☐ **Remove from mailing list**

Ship To: Leave Blank if Shipping to Same Address

Name

Address

City/ State/ Zip

Phone # ( )

E-mail

SPECIAL PRICING ON REFURBISHED ITEMS

From time to time, LEM is able to offer excellent pricing on items that have been refurbished by our in-house technicians. These items are not always available, but when they are, you can save 20% or more on items such as grinders, stuffers, mixers, etc. You must call our Customer Service Department to find out availibility of refurbs. It's first come, first served while they are available. Check them out for great savings!

DESCRIPTION	SKU #	QTY.	PRICE EACH	TOTAL

Circle Method of Payment:

Check or Money Order U.S. funds Only (No C.O.D.s)
VISA MasterCard Discover American Express

Card number

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Expiration Date ☐☐ / ☐☐ Security Code ☐☐☐☐

(Last 3 digits on back of VISA, MasterCard & Discover; 4 digits on front of American Express)

Signature

Required for credit card orders

TERMS: Credit card, check, or money order. Returned checks will incur a $25.00 service charge. Credit card orders receive immediate attention. LEM may wait until personal checks clear before shipping order.

Shipping and Handling

$1.00-$15.00	$5.95
$15.01 - $25.00	$7.95
$25.01 - $50.00	$8.95
$50.01 - $75.00	$10.95
$75.01 - $110.00	$11.95
$110.01 - $175.00	$13.95
$175.01 - $225.00	$14.95
$225.01 - $300.00	$15.95
OVER $300.00 -	7% of Merchandise Total

***ADDITIONAL SHIPPING CHARGES:** Some products require additional shipping charges due to the weight or package size. Failure too add in these additional charges will delay shipment of your order until payment is received. Items that require additional or fixed shipping charges are pointed out in the catalog e.g. freezer paper, cutting boards, grinders, etc.

***Ship Order Complete	☐ Yes ☐ No
Merchandise Total	
Continental USA Shipping **see below for outside USA	
*Additional Shipping	
Ohio Residents-Add sales tax paid in your county (On non-food items only. Shipping is taxable.)	
Sub-Total	
Farmers & Hunters Feeding The Hungry (Please donate $1.00)	
TOTAL AMOUNT DUE	

**SHIPPING OUTSIDE THE USA- Regular shipping charges do not apply to shipments outside the Continental USA. Please call LEM at 1.877.536.7763 for shipping charges. All shipments outside the Continental USA (PR, VI, Alaska, Hawaii, Canada, etc.) must be paid for by credit card or certified check—No Exceptions. Deviation from this policy will delay your shipment.

Customer Service & Parts

At LEM, we don't believe our job is finished after we sell you our products. That's why we have a trained staff of Customer Service Reps to help you with your questions about selecting one of our products, or how to use them. Furthermore, our trained Service Technicians are available to help you with any warranty issues you may have, or help you get any parts that you may need. We provide our customers with these services because we are proud of our LEM brand and want you to be completely satisfied with your purchase.

Shipping Policy

Every effort will be made to ship as soon as possible. Availability of product from suppliers may cause delay in shipping. Method of shipment will be determined by LEM unless specified by you.

Returns

Any item that is deemed unsatisfactory by the customer may be returned only after calling for an authorization number. ***Absolutely no returns without authorization.*** LEM may refund purchase price or replace item. 30 day guarantee on all products (except food items and videos).

Out of Stocks

Any out of stock product will be back ordered and shipped at your request as soon as available. You have the option to request a backorder shipment or to ship your order complete to eliminate backorders.

Prices

Prices subject to change without notice.

Substitutions

LEM may at times subtitute products of like kind for those shown in the catalog. If substitution is made by LEM, it will be of equal or greater quality and similarly priced.

Damaged Merchandise

Product received damaged should be immediately reported to the carrier. If damage is noticed when delivered, have driver make note on bill, notify carrier and LEM immediately. **You must originate the claim with the carrier.**

Printing Errors

LEM reserves the right to refuse to sell any item that has been improperly described or priced due to a printing error.

***** If the "SHIP ORDER COMPLETE" section is not marked, your Order will be held until all items are available.**